

Fill out this return form and check the appropriate box to indicate whether you've changed your mind about your purchase, if it's a complaint, or if the item you received differs from what you ordered.

Order no: \_\_\_\_\_

Name: \_\_\_\_\_

E-mail: \_\_\_\_\_

In case of complaints, mail ref. # \_\_\_\_\_

Changed my mind. Please specify the number of items you are returning: \_\_\_\_\_

Complaint. Please specify:

QUANTITY	SIZE	STYLE NAME	COLOUR	ERROR REASON

ITEMS TO BE:  REFUNDED  EXCHANGED

Wrong item delivered. Please specify:

QUANTITY	SIZE	STYLE NAME	COLOUR	ERROR REASON

## RETURNS

If you regret your purchase, you can return the items within 30 days, provided they are in the same condition as received, unused, with intact labels and in the original packaging.

Please fill out the return form enclosed with your package and return the items to us via a carrier of your choice. It's important that you send the package directly to our warehouse at Molo A/S, Traneholmvej 2, 2680 Solrød Strand, Denmark. Don't send the package cash on delivery, to parcel shops, or without delivery, as these will be returned unclaimed.

Please note that all shipping costs are your responsibility to cover.

## EXCHANGES

If you wish to exchange an item for a different size or product, you must place a new order on our website and return the item you originally received within 30 days, as described in the returns section.

## COMPLAINTS

Please inspect your order upon receipt and contact us immediately if the item is inaccurate, defective, or damaged so we can evaluate the issue and correct it.

## REFUNDS

Once we have received and inspected your return, you will be notified and refunded on your original payment method within 2-3 business days. Remember that it can take time for your bank or credit card company to process and post the refund.